



Ship with FedEx® Digital Tools and get rewarded with shopping vouchers worth up to S\$100

FedEx Account number:

FedEx Account Name:

Experience the speed and convenience of shipping with FedEx Digital Tools and you could win up to S\$100 worth of Harvey Norman vouchers.

From April 1 to June 30, 2018, every export shipment you send with FedEx Quick Form or FedEx Ship Manager™ at fedex.com rewards you with one S\$10 Harvey Norman voucher (limited to a maximum of 10 vouchers per FedEx shipping account). Terms and conditions apply.

Please note that enrollment is not required and your shipments must be sent with the designated account stated above.

We would also like to inform you that our free pre-printed air waybills will be discontinued by July 1, 2018. We encourage you to ship with our digital tools so that you can enjoy the convenience of preparing your air waybills online and arranging for a pickup without having to make a phone call to our Customer Service team.

So, don't wait anymore. Visit the links below to start using FedEx Quick Form or FedEx Ship Manager and reap your rewards today!

FedEx Quick Form www.fedex.com/sg/quickform .

FedEx Ship Manager at fedex.com www.fedex.com/sg/fsm

Questions about the promotion?



Email your inquiries to promotions@fedex.com

Do you have a technical problem?



Contact our 24/7 Technical Support Hotline at 6749 8709.

TERMS AND CONDITIONS

FedEx "Ship Digital for Rewards" promotion

By participating in this program, you will be deemed to accept these Terms and Conditions and the FedEx Privacy Statement.

Eligibility

1. To qualify for entry into the promotion, participants must be at the time of participation: (i) over the legal age in Singapore and (ii) residents in Singapore.
2. Eligibility excludes the directors, managers and employees (and their immediate families) of FedEx, its related entities, printers, suppliers and agencies associated with the promotion stated herein as well as employees, agents, officers, and representatives of any government-owned entity, juristic person funded by any government department, political party or public international organization, or any political office.
3. This promotion applies only to pre-selected FedEx customers who have received a letter of invitation.

Earning Reward Voucher

1. For every export shipment sent via FedEx Quick Form or FedEx Ship Manager at fedex.com, the participant will be entitled to one S\$10 voucher ('Reward Voucher'). Each shipping account is limited to a maximum of 10 vouchers during this promotion.
2. The Reward Vouchers are non-transferable and cannot be exchanged for cash or the cash equivalent or for any other alternative in any circumstance.
3. Quantity or value of the Reward Vouchers are limited and given out on a first-come-first serve basis.
4. No liability can be attributed to FedEx in the event of improper use by the participant of the aforementioned prizes or use by people who are under the age or physical/mental conditions.
5. In the event of problems with the product such as faults or malfunctioning of the prizes themselves, all guarantees and relative limitation of the guarantees attributable to the supplier apply.

Entries

1. One export shipment from Singapore sent via FedEx Ship Manager at fedex.com or FedEx Quick Form will be entitled to one S\$10 Challenge.
2. Shipments must be sent with the designated shipping account stated in the invitation letter and within the period of April 1 to June 30, 2018.
3. FedEx accepts no responsibility for any late, lost or misdirected entries including delays in the delivery of the entry due to technical disruption, congestion or for any other reason.
4. Participants are responsible for the accuracy and completeness of the information provided for their shipments.
5. FedEx will not be in any way liable for any incorrect and/or untruthful information provided by participants.
6. FedEx reserves the right to verify the truthfulness of any information provided, which may include requiring a proof of identification.
7. Non eligible participants or those who fail to send the requested information or send the requested documentation late, incomplete, false with or not in compliance with what is specified in these 'Terms and Conditions', will automatically be excluded from the program and will not receive a prize.
8. FedEx reserves the right to exclude any participant in breach of the rules in these Terms and Conditions. FedEx will not be liable for any incorrect and/or falsified documentation sent by participants.

Awarding prizes

1. In the event that one of the following conditions should occur to the participant, the prizes shall be withdrawn:
 - a. unavailability of the winner;
 - b. failure to receive the requested documents to prove compliance with the eligibility criteria;
 - c. receipt of documentation which is non-compliant and/or sent after the deadline;
 - d. lack of confirmation following the checks conducted on the information provided by the participant;
 - e. untruthful information provided by the winner; or,
 - f. failure to comply with these Terms and Conditions.

Notification to winners

1. All winners will receive their Reward Vouchers by mail.
2. FedEx will not be liable in the event one of the following should occur:
 - a. the Reward Voucher winner mailbox is full or the winner or reserve's mailbox has been deactivated;
 - b. incorrect and/or inaccurate information provided by any participant including without limitation telephone numbers, email addresses, or personal information; or,
 - c. delay or failure of any postal operator or of the Internet, computer or any internet service provider.

General Terms and Conditions

1. FedEx takes no responsibility for participants' entries that are incomplete due to reasons outside its control.
2. FedEx shall not be liable for any loss, injury, claim, liability, or damage of any kind resulting in any way from the prizes given to the winners.
3. FedEx shall not be liable for any cancellation or postponement of this program.
4. FedEx reserves the right to replace the Reward Vouchers stated herein with other items of equivalent value without notice. The reward herein cannot be exchanged for cash, cash-equivalents or any other gifts, goods or service of value.
5. FedEx shall not be liable for any loss or damage (including but not limited to indirect or consequential loss) which is suffered by a participant in connection with this program, including but not limited to personal injury and tax obligations that may arise from accepting any of the prizes, or any liability which cannot be excluded by law.
6. By entering this program, unless otherwise advised by the participant, each participant consents to the information they submit being stored in a database which may be used by FedEx in any media for future promotional and publicity purposes.
7. If this program is not capable of running as planned for any reason, including tampering, unauthorized intervention, fraud, technical failures or causes beyond the control of FedEx, which corrupt or affect the administration security, fairness, integrity or proper conduct of the program, FedEx reserves the right in its sole discretion to cancel, terminate, modify or suspend this program, subject to written directions from state regulatory authorities.
8. In the event of any discrepancies with respect to this program, the decision by FedEx is final and no other further correspondence will be entertained.



Login : Admin 0201
Pass word : Happy 2 day

Dear Valued Customer,

To help you expedite your automation journey, we have prepared the following links for you access demos and guides for FedEx Automation tools. Should you require further assistance, please contact our Customer Technology team using the hotline at the bottom of this page.

**Please note that Demos are only accessible using the latest Adobe and on PC/Laptop*

FedEx Ship Manager @ fedex.com (FSM@fedex.com)

DEMO: <http://www.fedex.com/us/demo/fsm/start.html>

GUIDE: <http://www.fedex.com/sg/fsm/guide.html>

FAQ: <http://www.fedex.com/sg/fsm/faq.html>

GET A LOGIN: <http://www.fedex.com/sg/login/index.html>

Electronic Trade Documents (ETD)

DEMO: <http://www.fedex.com/images/sg/ebusiness/trade-documents/demo/>

ENABLE: <http://www.fedex.com/sg/trade-documents/enable.html>

FedEx Quickform

GUIDE: http://images.fedex.com/downloads/sg/quickform_userguide.pdf

FAQ: <http://www.fedex.com/sg/quickform/faq.html>

DOWNLOAD: <http://www.fedex.com/sg/quickform/>

Technical Support

Hotline: +65 67478709

Email: fdxhelpdesk@fedex.com