

Kindly take note if you are an existing Union Power customer, please login to the Customer Portal.



Summary



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Factsheet for STANDARD Price Plan

Note:

1. The Energy Market Authority (EMA) requires the electricity retailer to provide you with this Factsheet before you enter into an Electricity Supply Contract with the electricity retailer. This Factsheet provides you with key information about the contract.
2. The electricity retailer must answer any questions you have about this Factsheet.
3. Unless otherwise stated, all fees and charges stated in this Factsheet are inclusive of the Goods and Services Tax (GST). If there is any change to the GST rate during the contract duration, the electricity retailer reserves the right to update the applicable fees and charges to be inclusive of the prevailing GST rate.

A. GENERAL INFORMATION

NAME OF ELECTRICITY RETAILER	Union Power Pte Ltd	FACTSHEET VERSION DATE	01/03/2021
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B. ELECTRICITY PRICE PLAN INFORMATION

NAME OF PRICE PLAN	Power Saver 12 (200026)	TYPE OF PRICE	STANDARD
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THIS IS STANDARD PRICE PLAN. THE ELECTRICITY RATE PAYABLE BY YOU IS

AS FOLLOWS *

Discount Off the Regulated Tariff Plan: 25% discount

THE ELECTRICITY RETAILER SHOULD CLEARLY SPECIFY ANY INCENTIVES (INCLUDING THE TERMS AND CONDITIONS) TO BE GIVEN TO YOU IF YOU CONTRACT FOR THE ELECTRICITY PRICE PLAN *
(SEE FOOTNOTE 2)

FREE GIFTS, PROMOTIONS, REWARDS OR SERVICES

☐ Complimentary Home Contents Insurance for 12 months coverage up to \$5,000 underwritten by HL Assurance Pte Ltd.

CONDITIONAL DISCOUNT

Enjoy 1% Cash Rebate On Your Recurring Union Power Bill Payment If You Are a POSB Everyday Cardmember

CONTRACT DURATION	12 months
AUTOMATIC RENEWAL OF CONTRACT (SEE FOOTNOTE 3)	Yes Renewed Contract Will Remain As Standard Regulated Tariff Plan With 12 Months Duration. Renewed Electricity Rate Will Be Lower Than Prevailing Regulated Tariff At Renewal. All Other Applicable Charges/Fees Will Be The Same/Better Than Existing Quantum

ADVANCED METER REQUIRED * (SEE FOOTNOTE 4)	NO	DIRECT BILLING OF ELECTRICITY CHARGES BY THE RETAILER * (SEE FOOTNOTE 5)	YES
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C. ADDITIONAL FEES OR CHARGE

ONE-TIME REGISTRATION	Waived	CHARGE	Outstanding
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FEE

Balance

EARLY
TERMINATION
CHARGES
(SEE FOOTNOTE 6)

EARLY TERMINATION CHARGE

Early Termination Charge = (Prevailing Regulated Tariff* X Average Consumption X 3 months) + Administrative Costs + Account closure fee

- 1) *Prevailing regulated tariff on the month of request of account closure
- 2) Average consumption refers to average of latest 3 months' electricity consumption.
- 3) Administrative Costs refers to one-time charges to cover any administrative expenses incurred in the termination of the Electricity Agreement.
- 4) Account Closure fee refer to charges payable to SP Group (e.g. change of account holder or relocation)

For avoidance of doubt, the Early Termination Charge for the full contract duration shall be applicable for any termination of the Agreement prior to the Start Date.

SECURITY
DEPOSIT
(SEE FOOTNOTE 7)

NO

ANY OTHER FEES
AND CHARGES *
(SEE FOOTNOTE 8)

ADMINISTRATIVE CHARGES :

A) GIRO instruction administrative charge of \$1.07 for every GIRO rejection;

B) Credit/Debit administrative charge of \$5.35 For every payment instruction rejection;

C) Physical paper billing of \$1.07 per bill

AMI METER INSTALLATION FEE: \$42.80

(Only applicable for customer who opt for AMI meter)

D. BUNDLED PRODUCT OR SERVICES

(SEE FOOTNOTE 8)

THERE ARE OTHER PRODUCTS OR SERVICES BUNDLED WITH THE ELECTRICITY PRICE PLAN

NO



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E. FOOTNOTES

	STANDARD PRICE PLAN	NON-STANDARD PRICE PLAN
1.		
Electricity Rates	◦ Inclusive of all applicable charges that vary according to the level of consumption. ◦ Will not change throughout the contract duration.	◦ May not be inclusive of all applicable charges that vary according to the level of consumption. ◦ May change in accordance with the terms and conditions of the contract.
Other Fees and Charges	◦ No recurring charges or fees throughout the contract duration.	◦ May include recurring charges or fees throughout the contract duration.
Contract Duration	◦ 6, 12 or 24 months.	◦ Not limited to 6, 12 or 24 months.
Pricing Structure	◦ Fixed Price. Pay a fixed rate (e.g. 20 cents/kWh) for electricity throughout the contract duration. <u>OR</u> ◦ Discount Off the Regulated Tariff. Enjoy a discount off the prevailing regulated tariff (e.g. 5% off) throughout the contract duration.	◦ The electricity retailer may set its own pricing structure.
More Information	◦ Visit the Price Comparison website to compare	◦ Visit the Price Comparison website to compare



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Plans offered by different
electricity retailers

enquire on
Non-Standard
Price Plans.

2. The electricity retailer may offer you incentives if you contract for the electricity price plan. The incentives may include:
 - Free gifts, promotions, rewards or services; and/or
 - Conditional discount that reduces your electricity bill if you meet certain conditions.
3. A contract with automatic renewal may be automatically renewed upon the expiry of the contract. For such contract:
 - The electricity retailer is required to inform you at least 10 business days before the existing contract expiry date, and you have the right not to proceed with the automatic renewal;
 - The electricity retailer must ensure that the electricity rate is better than the prevailing regulated tariff at the point of contract renewal; and
 - After the contract has been automatically renewed, you have the right to, within the first 30 calendar days from the start of the renewed contract term, terminate the renewed contract by giving the electricity retailer at least 30 calendar days' notice without you being subject to any early termination charges or other applicable fees.
4. An advanced meter is a digital meter capable of measuring your electricity consumption every half-hour. It is optional to install an advanced meter to measure your half-hourly electricity consumption, unless the price plan you sign up for requires one. The Standard Price Plans do not require an advanced meter.
5. With direct billing, the electricity retailer will bill you directly for electricity supply, and SP Group will send you a separate bill for the other utilities (such as water and gas supply). Your electricity retailer will advise you on the billing arrangement they offer. With indirect billing, you will receive a single monthly bill from SP Group covering the charges for electricity supply by the electricity retailer as well as the charges for the other utilities.
6. The electricity retailer may charge you a fee if you terminate the contract before its expiry date.
7. The electricity retailer may require you to provide a security deposit for the supply of electricity. If you are a residential consumer, the electricity retailer is allowed to collect not more than 2 months of your average monthly electricity bill at the point of contracting, contract renewal or during the term of the contract.
8. The electricity retailer may require you to pay other fees and charges, including the prevailing market-related charges. You may refer to <https://www.openelectricitymarket.sg> for more information on the market-related charges.
9. The electricity retailer may bundle the supply of electricity with other products and/or services, such as the provision of ph... management systems, newspaper... terms and conditions of the bundle



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ACKNOWLEDGEMENT

- ☐ I acknowledge and agree that I have verified all the information provided by me in this contract enrolment is correct, accurate and complete.
- ☐ I have read and understood the [Advisory for Residential Consumer](#) and Factsheet.
- ☐ I have read and understood all the [Standard Terms and Conditions of Electricity Agreement](#) and agree to be bound by them.
- ☐ I acknowledge and agree that this contract enrolment is non-cancellable once it is submitted.

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