

Title: Waters GSS – Service Alert “Empower SQT for Software IQ Report Issue”

Document No: 715007013

Version No: 00

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*Description:

A typographical error has been found the SystemsQT (SQT) for Empower software installation qualification (IQ) report.

*Information:

The IQ report included as part of the SQT for Empower software has a typographical error in the performer/reviewer sign off portion of the report. It incorrectly refers to the operational qualification instead of the installation qualification. This has been logged in our change control management system as Jazz CCM# 776343.

*Environment:

Qualification of Empower 3 software using SystemsQT for Empower Software

*Service Action Required:

There are two options available for getting the correct information on the report:

1. On the printed report, draw a single horizontal line through the word 'operational', print 'installation' next to this, initial and date the changes.
2. Use the electronic sign off option as indicated in the protocol instead of printing the paper report for sign off. The text box for signatures doesn't exist in the *_RS report methods.

A copy of this service alert may be placed with the qualification documentation.

***Critical Service Alert:** ☐ Yes ☒ NO If YES, choose one of the following that applies:

- ☐ Impacts data integrity
- ☐ Impacts health and safety of a Waters employee or customer
- ☐ Retrofit (priority 3 or 4)

*Mandatory fields

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DOCUMENT HISTORY

VERSION:	00	ORIGINATOR:	Ginny Halfpenny	Change ID:	N/A	Create Date:	21AUG2020
SUMMARY OF CHANGE: NEW DOCUMENT CREATED.							