

NOTE: Tenderers are to submit one performance summary for each offer quoted using the same format. You are advised to be truthful in your submission. Tenderer shall provide information where applicable. Tenderer shall specify "NA" if it is not applicable.

PERFORMANCE SUMMARY

Contractor : WATERS PACIFIC PTE LTD
Name of Unit/System : ACQUITY H-CLASS (EQUIPMENT4)
Manufacturer/model : WATERS PACIFIC PTE LTD
Year of manufacture : BUILD TO ORDER
Year of model : 2014
Country of Origin : U.S
Warranty Period : 2 YEARS
Lead Time : 4 WEEKS

No cross-referencing should be used in this performance summary unless specified by the Company.

1. **SOFTWARE VERSION** Please specify
EMPOWER 3
2. **OVERALL WEIGHT, Kg** Please specify
REFER TO SPECIFICATION SHEET
3. **OVERALL SIZE, Height (H) x Width (W) x Depth (D)** please specify
REFER TO SPECIFICATION SHEET

4. POWER CONSUMPTION

The individual power consumption of each and every sub-system tendered shall be indicated in table below. If special power requirement exist, they shall be highlighted.

Equipment Model	Voltage (V)	Phase	Standby Operation			Normal Operation		
			Current (A)	kVA	kW	Current (A)	kVA	kW
	REFER TO SPECIFICATIONS							

5. REFERENCE LIST OF INSTALLATIONS

Tenderers shall submit a reference list of the installations of the product proposed in the tender in the following format:

Model	Years of Installation	Reference	Contact Person	Contact Number
ACQUITY H-CLASS	2016	Lonza Biologics Tuas Pte Ltd	PROVIDED AS PER REQUESTED	
ACQUITY H-CLASS	2016	Roche Singapore Technical Operation	PROVIDED AS PER REQUESTED	
ACQUITY H-CLASS	2016	SYMRISE PTE LTD	PROVIDED AS PER REQUESTED	
ACQUITY H-CLASS	2016	WYETH NUTRI	PROVIDED AS PER REQUESTED	
ACQUITY H-CLASS	2016	DSM	PROVIDED AS PER REQUESTED	
ACQUITY H-CLASS	2016	BECTON DICKINSON	PROVIDED AS PER REQUESTED	
ACQUITY H-CLASS	2016	GIVAUDAN	PROVIDED AS PER REQUESTED	

6. ACCREDITATION TO RELEVANT STANDARDS IN THE BUSINESS:

Tenderer shall provide accreditation information in the following format (if any).

Accreditation Body	ISO Standard	Validity Period	Scope of Accreditation
Lloy Register Quality Assurance	14001:2004	September 14, 2018	Design, Manufacture, Market and Distribution
Work Safety and Health Council	Bizsafe lvi 3	April, 26, 2020	Work Safety
Lloy Register Quality Assurance	19001:2008	September 14, 2018	Quality Management

7. Please provide the TOP 5 most expensive spare part for this unit.

Part No.	Description	Cost (SGD)
ALL PARTS ARE COVERED UNDER WARRANTY AND CONTRACT		

8. LETTER OF APPOINTMENT AS AGENT

Tenderers shall submit the Letter of Appointment from the manufacturer's sole agent in Singapore for the product offered.

9. LOCAL SERVICE SUPPORT

- a. Please provide the contact of the engineers (system hardware) and application chemists who will be dedicated for after-sales service support.
For Equipment 5, the contact for at least 2 engineers and 2 application chemists who will be dedicated for after-sales service support shall be provided.

Areas of responsibility	Name	Contact number	Years of experience	Email address
HPLC/UHPLC/UPLC	WONG LIANG SENG		>6 YEARS	LIANGSENG_WONG@WATERS.COM
HPLC/UHPLC/UPLC	LEE CHEE FOON		>6 YEARS	CHEEFOON_LEE@WATERS.COM
HRMS	WILLIAM EAGLES		>8 YEARS	WILLIAM_EAGLES@WATERS.COM
HRMS	RAYAN MURTHAR		>10 YEARS	RAYAN_MURTHAR@WATERS.COM

- b. Tenderers shall state the address and contact telephone number of their service Department/

Address: 1 SCIENCE PARK ROAD, #02-01/06, THE CAPRICORN, SINGAPORE 117581

Tel: 65937111

I hereby certify that all information are true and correct and shall fully comply with all requirements stated in this specification, unless stated otherwise under the Statement of Non-compliance.

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Signature & Stamp/Seal of the Tenderer

JOANNA ANG/ACCOUNT MANAGER
Name/Designation

1 DEC 2017
Date