

HuaZhen Luo

From: HuaZhen Luo
Sent: Tuesday, 7 April, 2020 15:50
To: Myae Soe Chan; Siddharth Udayshankar; Ops_Wppl_Support
Cc: Tan Hong Cheng; Teo Yiek Tiong; Yeehwa Chan
Subject: RE: [EXT] RE: [EXT] OESR - TE82987-1_degasser vacuum pump mulfunction

Hi Chan,

Since you have confirm the degasser vacuum pump is the root cause for failure, please go ahead with replacement.

I will close this OESR since it's a parts replacement request only.

Thank you

Luo HuaZhen
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From: Myae Soe Chan <myaesoe.chan@venture.com.sg>

Sent: Tuesday, 7 April, 2020 14:34

To: Siddharth Udayshankar <Siddharth_Udayshankar@waters.com>; Ops_Wppl_Support <Ops_Wppl_Support@waters.com>

Cc: Tan Hong Cheng <hongcheng_tan@venture.com.sg>; Teo Yiek Tiong <yiektiong_teo@venture.com.sg>; Yeehwa Chan <Yeehwa_Chan@waters.com>

Subject: [EXT] RE: [EXT] OESR - TE82987-1_degasser vacuum pump mulfunction

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Hi Sidd,
My apologies. Please kindly refer to the attached OESR and reference photo.

Thanks

Best Regards,
Chan

From: Siddharth Udayshankar [mailto:Siddharth_Udayshankar@waters.com]
Sent: Tuesday, April 07, 2020 2:19 PM
To: Myae Soe Chan; Ops_Wppl_Support
Cc: Tan Hong Cheng; Teo Yiek Tiong; Yeehwa Chan
Subject: RE: [EXT] OESR - TE82987-1_degasser vacuum pump malfunction

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Chan,
Please attach the OESR doc.

Thanks
Sid

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From: Myae Soe Chan <myaesoe.chan@venture.com.sg>
Sent: Tuesday, April 07, 2020 14:17
To: Ops_Wppl_Support <Ops_Wppl_Support@waters.com>

Cc: Tan Hong Cheng <hongcheng_tan@venture.com.sg>; Teo Yiek Tiong <yiektiong_teo@venture.com.sg>; Yeehwa Chan <Yeehwa_Chan@waters.com>

Subject: [EXT] OESR - TE82987-1_degasser vacuum pump mulfunction

ATTENTION: This email originated from outside of the organization. Please do not open any attachments or click any links unless you recognize the sender and know the content is safe.

Hi Sidd,

I would like to raise the attached request due to the degasser hardware error at TE82987.

As per troubleshooting, it is due to the degasser vacuum pump(P/N: 279001056).

No	Part Number	Description	Qty	Unit Price	Remark/Reason
1	279001056	Degasser Vacuum Pump AF	1	142.94	To replace faulty part at TE82987-1. Error message is "degasser HW error" and pressure is -0.1psi

Hi Hua Zhen,

As communicated, please kindly refer to the attached request.

Thank you

Best Regards,

Chan

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