

HuaZhen Luo

From: Niu Niu <niu.niu@flex.com>
Sent: Friday, 18 October, 2019 09:23
To: Edwin Koh; Desmond Ann; HuaZhen Luo
Cc: Pratheush Paleri; Amy Xu Xia Jie; Nallajanula Phani Bhushan; Joel Mamalateo Deduyo; Jie Hui Ng; Yin Ying Soo
Subject: RE: Known Good Alliance Consign to Senai - upgrade cost & disposition of one last RMA unit at Flex - RMA-RW000986
Attachments: Alliance RMA unit upgrading cost - 10-Oct'19.pdf

Hi Edwin,

Noted. Thank you
Attached is the quotation.

Could you help to advise disposition of the last RMA unit (SN L16SM4371A)?

Regards,
Niu Niu

From: Edwin Koh <Edwin_Koh@waters.com>
Sent: Friday, October 18, 2019 9:20 AM
To: Niu Niu <niu.niu@flex.com>; Desmond Ann <Desmond_Ann@waters.com>; HuaZhen Luo <HuaZhen_Luo@waters.com>
Cc: Pratheush Paleri <pratheush.paleri@flex.com>; Amy Xu Xia Jie <amy.xu@flex.com>; Nallajanula Phani Bhushan <phanibhushan.nallajanula@flex.com>; Joel Mamalateo Deduyo <joelmamalateo.deduyo@flex.com>; Jie Hui Ng <Jie_Hui_Ng@waters.com>; Yin Ying Soo <Yin_Ying_Soo@waters.com>
Subject: RE: Known Good Alliance Consign to Senai - upgrade cost & disposition of one last RMA unit at Flex - RMA-RW000986

Hi Niu Niu,

Please issue a separate quote.

@ Huazhen, please issue a separate PO

Thanks
Edwin

From: Niu Niu <niu.niu@flex.com>
Sent: Friday, October 18, 2019 09:14
To: Edwin Koh <Edwin_Koh@waters.com>; Desmond Ann <Desmond_Ann@waters.com>
Cc: Pratheush Paleri <pratheush.paleri@flex.com>; Amy Xu Xia Jie <amy.xu@flex.com>; Nallajanula Phani Bhushan <phanibhushan.nallajanula@flex.com>; Joel Mamalateo Deduyo <joelmamalateo.deduyo@flex.com>; Jie Hui Ng <Jie_Hui_Ng@waters.com>; Yin Ying Soo <Yin_Ying_Soo@waters.com>
Subject: RE: Known Good Alliance Consign to Senai - upgrade cost & disposition of one last RMA unit at Flex - RMA-RW000986

Hi Edwin, and Desmond,

We shall include the upgrading cost in upcoming calibration/preventive maintenance cost claim.
Please let us know in case you prefer to issue separate PO instead.

Thanks.

Regards,
Niu Niu

From: Niu Niu

Sent: Thursday, October 10, 2019 5:32 PM

To: Edwin Koh <Edwin_Koh@waters.com>; Desmond Ann <Desmond_Ann@waters.com>

Cc: Pratheush Paleri <pratheush.paleri@flex.com>; Amy Xu Xia Jie <amy.xu@flex.com>; Nallajanula Phani Bhushan <phanibhushan.nallajanula@flex.com>; Joel Mamalateo Deduyo <joelmamalateo.deduyo@flex.com>; Kim Seng Chua <kimseng.chua@flex.com>

Subject: RE: Known Good Alliance Consign to Senai - upgrade cost & disposition of one last RMA unit at Flex - RMA-RW000986

Hi Edwin, & Desmond,

Material used & direct labor to upgrade the RMA unit is US\$232 only.
Quote is as attached.

Please send us PO or confirm if you want to include in monthly preventive maintenance claim.

Next, there is one last unit from RMA-RW000986 (returned from India since Oct 2017) at Flex.
Please advise its disposition, eg send as is to WPPL office or any other direction.

Thank you.

Regards,
Niu Niu

From: Edwin Koh <Edwin_Koh@waters.com>

Sent: Thursday, September 19, 2019 6:26 PM

To: Joel Mamalateo Deduyo <joelmamalateo.deduyo@flex.com>; Nallajanula Phani Bhushan <phanibhushan.nallajanula@flex.com>

Cc: Pratheush Paleri <pratheush.paleri@flex.com>; Amy Xu Xia Jie <amy.xu@flex.com>; Niu Niu <niu.niu@flex.com>; Desmond Ann <Desmond_Ann@waters.com>

Subject: RE: Known Good Alliance Consign to senai

Hi Joel and Phani,

I look towards the Flex Kallang Engineering team to coordinate a proper plan that encompass all aspects required to successfully allow Senai to take over the troubleshooting.

The plan we approved did not include below upgrade request so is Flex look for Waters to support the cost or just informing Waters? Anything else?

Thanks
Edwin

From: Joel Mamalateo Deduyo <joelmamalateo.deduyo@flex.com>

Sent: Thursday, September 19, 2019 17:53

To: Tan Chee Khim <tan.cheekhim@flex.com>; Yeehwa Chan <Yeehwa_Chan@waters.com>; HuaZhen Luo <HuaZhen_Luo@waters.com>; Desmond Ann <Desmond_Ann@waters.com>; Edwin Koh <Edwin_Koh@waters.com>; Nallajanula Phani Bhushan <phanibhushan.nallajanula@flex.com>; Gary Lai Yam Bee <yambeegary.lai@flex.com>; SuFern Cheah <SuFern_Cheah@waters.com>; Kar Chuon Chan <KarChuon.Chan@flex.com>; Choon Khong Lim <ChoonKhong.Lim@flex.com>; Erzad Ismail <Erzad.Ismail@flex.com>; Kim Seng Chua <kimseng.chua@flex.com>

Cc: Pratheush Paleri <pratheush.paleri@flex.com>; Amy Xu Xia Jie <amy.xu@flex.com>; Niu Niu <niu.niu@flex.com>

Subject: Known Good Alliance Consign to senai

Hi Team,

Below component need to replace to upgrade the Alliance SN L16SM4368A that we need to Senai for troubleshooting RMA boards.

1. 279003850 – Bio-chem Valve 24VDC
2. 430005420 – Assy, Tube Needle Wash
3. 289012412 - Seal Pack Assembly
4. Firmware Upgrade from Rev 3.03.739 to Rev 3.04.798

Best Regards,



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