

Title: Waters GSS – Service Alert “New Process for Requesting a Certificate of Functional Performance”

Document No: 715005915

Version No: 00

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*Description:

A new process has been implemented for requesting a new Certificate of Functional Performance for our customers.

*Information:

The process has been improved to help streamline the requests worldwide.

*Environment:

All instrumentation

Cause:

NA

Service Action Required:

Email all requests to:

Milford_QA_Production@waters.com

In the email please include the following:

Company Name

Customer contact (including, name, address, email address)

Geographical Location

Failure mode (Customer Misplaced, Not included (missing), Duplicate request, or others not listed)

Instrument P/N

Serial Number

Additional Notes:

NA

Internal Notes:

NA

*Mandatory fields

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DOCUMENT HISTORY

VERSION:	00	ORIGINATOR:	Elizabeth Sullivan	Change ID:	N/A	Create Date:	16/Jul/2018
SUMMARY OF CHANGE: NEW DOCUMENT CREATION NEW DOCUMENT CREATED UNDER SVA WORKFLOW REPLACING 730005546 VERSION 00							